



## JetCAPS® Media Inkasso Success Story



## printouts on demand

### A JetCAPS SecureJet solution increased productivity at Media Inkasso.

For Media Inkasso, a collection and finance house, paper was becoming a problem. On the one hand, it is a necessary part of their day-to-day operation, on the other hand, with staff having doubled inside a year, and more people coming on board all the time, the speed and convenience of network printing was fast being outweighed by the time it took to find a particular printout in the stack at the printer.

Media Inkasso were using a central HP LaserJet 8150 printer with a 2000 sheet input tray to look after output from Word and from an SQL based client/server application for their process software. The 50 or so staff had no problem with the high printout quality and the high printer throughput. But often they would arrive at the printer looking for a letter, reminder, or a collection notice, and have to root through a stack of other statements and reports. The time this took was not just frustrating, but also highly unproductive.

## a fail-safe solution

They contacted NEAM, the HP dealer who had supplied them with the printer, to see what sort of solutions were available. Paper handling at the output of the printer was not the answer, given size of the staff using it, so NEAM put them in touch with stethos Systemhaus, one of the local JetCAPS partners for Germany. stethos were able to recommend JetCAPS SecureJet, which would give everybody control of their printouts using a Smartcard and a card reader at the printer.



Printed on an HP Color LaserJet Printer





JetCAPS SecureJet is primarily intended to stop printouts getting into the wrong hands. Printouts sent to the printer are stored on the hard-disk and can only be released by the intended recipient using a SmartCard and a PIN. In secure applications, the print job is encoded before leaving the printing computer, and only decoded as it is being printed. For Media Inkasso the greatest benefit is the ability to release print jobs in person, meaning that employees no longer waste their time and energy sorting through piles of paper.

## time-saving in practice

The JetCAPS SecureJet solution consists of a Windows driver and a module (with a connection to the SecureJet terminal) that slots into the printer like a memory expansion. Given its simplicity, the IT staff at Media Inkasso installed the demo system themselves. The fit to their requirements was so immediately obvious that they soon proceeded to install the driver on all the PCs in the company, and supply the employees with Smartcards. The increased productivity more than paid for the system in a short period of time.

Today when employees at Media Inkasso print, they do so knowing that instead of waiting to be found in a pile of paper, their printout waits for them in the printer, and a swipe of their Smartcard is all it takes to produce just the pages they were looking for.



For further information please contact your local JetCAPS Partner at <http://www.jetcaps.com/partners.htm>



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